

News

Same company - New look!

Yes, we're the same company but we've got a new look!

In recent years, much has changed in our industry and we've been working hard to keep up with the changes. While we continue to deliver the same high quality and excellent customer service you've come to expect, we've also diversified in order to offer a much wider range of products and services.

We've realigned our services with six divisions under the banner of HF Group. Our new branding reflects this structure and will be seen on our websites, documents, marketing materials, and so on. Our online presence encompasses several new domain names, and our email addresses will now be

_____@hfgroup.com (formerly thehfgroup.com).

Visit our new corporate website at www.hfgroup.com and find out how our products and services can meet your needs!



Project Highlights

Kent State University Library Depository Project

As part of a large collection move project, Kent State's Tom Klingler, Assistant Dean, University Libraries, needed a company that could select, pack and store a very large quantity of books in a very short time as well as provide a two-way interface with their ILS data. HF Group's AssureVault division was the right company for the job!

We deployed ten teams of staff with laptops and barcode scanners and they moved 700,000 books in just seven weeks – five weeks ahead of schedule! Throughout the process, books were available for circulation just one day after the move.

Today, AssureVault makes daily pickups and deliveries, which is streamlined by synchronization between the library's ILS and our industry-leading records management software. As a testimonial to the success and economic benefits of these services, and we recently added 100,000 of KSU's journals to our Depository. In the near future, we plan to offer a new article scanning and electronic delivery service that will provide even faster access to stored materials.

Read the case study here...



- *Library collection move project*
- *Interface with library ILS*
- *Daily pickups and deliveries*



- *ABLE Web Bindery Preparation*
- *Cloud Backup, Restore & Recovery*
- *Enterprise Content Management*

BEHIND THE SCENES

Technology

While our roots are traditionally non-technical, HF Group has evolved with the times and technology is now at the heart of everything we do.

Our systems support the everyday business and production activities in each of our facilities, but we also offer a variety of online services and solutions:

The industry-standard ABLE Web system provides bindery preparation services for more than 2,000 libraries from coast to coast..

Businesses small and large protect their data with our world-leading cloud backup and recovery services.

Our Enterprise Content Management systems help businesses and municipalities organize, protect and enable access to electronic resources of all kinds.

In order to ensure optimal performance, we maintain a high-availability infrastructure using the latest virtualization technologies. We maintain two highly secure, geographically separate data centers. Our tier 4, primary data center provides redundant power and access to multiple Internet providers. Our tier 3, secondary data center – a replication and hot site - is housed in a climate-controlled, fireproof vault in our Chesterland records center. To ensure that no data is lost, we conduct nightly backups and currently protect 50 terabytes of data.

And that's what's going on... behind the scenes!

PEOPLE

Featuring David Kinghorn...

David Kinghorn is a 26 year employee of HF Group, working in our Charlestown, Massachusetts, facility. As a gold finisher, he does titling and intricate decoration on the spines of leather bound books using hot tools, gold leaf and a preparation of egg whites.

David graduated from the North Bennett Street School in the inaugural class of the bookbinding program in 1988, after having done amateur binding for many years. He took over finishing in Charlestown in 1994.

A native of Warrensburg, New York, David is married and currently lives in Pawtucket, Rhode Island. He is an avid reader of history and biography and loves baroque and old-time string band music. David is also a Russian Orthodox priest!



"David is a dependable, highly-skilled employee who has always been a pleasure to work with."

- Paul Parisi, President & COO, HF Group

ABOUT HF GROUP

HF Group is a recognized leader in the information industry, providing expert services in the care, delivery and preservation of information and cultural artifacts of many kinds. We operate four multi-functional strategically located production sites and three transportation hubs throughout the US.

To learn more, visit us online at www.hfgroup.com!